



Agricultural Utilization Research Institute

1380 Energy Lane, Suite 112 West • St. Paul, MN 55108 • 651-603-8108 • Fax: 651-637-2851

JULY 15, 2009

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Mr. Jerry Eison
Overnight Passport
70 East Evergreen Drive
P.O. Box K-11, Apt. 91
East Providence, RI 02914

Dear Mr. Eison:

I want to thank you for all your help with my recent passport situation. As you recall, I was scheduled to leave on an international trip and looked at my passport a few days before departure only to discover it was expired. I learned my lesson for sure, but I also came to find that you provide a valuable and needed service, and that the United States Passport Service personnel are more than willing to help in these situations. With your and their assistance, I was able to make flight with my colleagues and have a successful conference and meetings. I really do appreciate all your help--it made a big difference for me. Thanks again!

Sincerely,

Kai C. Bjerkness

P.S. – Please extend my thanks to the passport service personnel as well!!

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